

PLAN OF STUDY IN ONE SEMESTER

1. Introduction of OB (Information of Tasks-1 and 2)
2. Basic of individual behavior
3. Personality and emotions
4. Perception and decision making
5. Motivation
6. Values, attitudes and job satisfaction
7. **Presentation of tasks-1**

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8. The basic of group and team behavior
 9. Communication and organizational culture
 10. Leadership
 11. Conflict and negotiation
 12. Power and politics
 13. Job design and stress
 14. **Presentation of tasks-2**

FRAME OF WORK OB

X

Y

Organisational Behavior:

1. Individual Level
2. Group Level
3. Structure/ Orgzt. Level



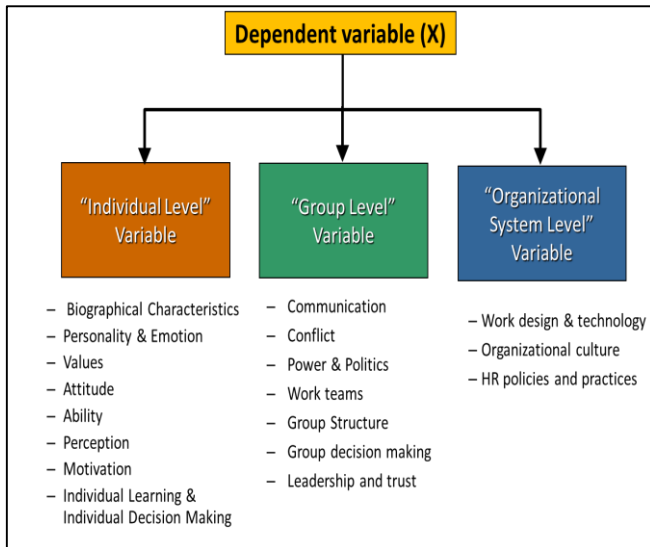
Effective Organization:

1. Productivity +
2. Turnover (TO) -
3. Absence -
4. OCB +
5. Work Satisfaction +

X

FRAME OF WORK OB

Y



Dependent Variables in OB (Y):

- **Productivity**, a performance measure that includes effectiveness and efficiency.
- **Turnover**, permanent resignation from an organization.
- **Absenteeism**, Do not come to work without a report
- **Organizational Citizenship Behavior**, discretionary / wise behavior that is not part of an employee's formal position requirements, however it promotes effective functioning of the organization
- **Job Satisfaction**, A general attitude towards one's work, the difference between the many awards received by a worker and what they believe they should receive